

# DigitalPersona® Pro Workstation 4.2.4 Upgrade Notes

## Upgrading Pro Workstation Software To Pro Workstation 4.2.4

### IMPORTANT UPGRADE RECOMMENDATIONS

While we strive to ensure safe and trouble-free system upgrades, we cannot guarantee performance in every IT environment. It is therefore strongly recommended that you carefully plan and perform reasonable precautions before any system upgrade:

- Review the Readme.txt file on the DigitalPersona Pro Workstation CD.
- Review the Administrator Guide, also located on the Workstation CD, and identify potential changes to the system administration settings.
- Perform a lab test of the upgrade that simulates your particular IT environment.
- Incrementally deploy and test your system upgrade (i.e. Server then Kiosk workstations).
- Prepare a software rollback plan to reverse any potential problems. Note that rollback to a previous release will require un-installation of a later revision of software.

### NOTE FOR NOTEBOOKS WITH EMBEDDED SWIPE READERS

If you are upgrading from an earlier version of the Pro AD Workstation software or installing Pro AD software for the first time on a supported notebook with an embedded swipe reader, you will need to install the driver files manually after installing/upgrading the Pro AD Workstation software. The installation files and instructions are available in the Pro Workstation CD's **Third party reader support** folder.

### END OF SUPPORT FOR PRO v1.X AND 2.X

Effective with the release of Pro Sever 4.0 and Pro Workstation 4.0 DigitalPersona is no longer providing technical support for versions 1.x and 2.x of Pro.

Customers who have not upgraded should contact their DigitalPersona Partner or DigitalPersona Account Manager for information regarding upgrading.

## Upgrading Pro Workstation Software To Pro Workstation 4.2.4

To upgrade existing stand alone Pro Workstations (non-networked) to Pro Workstation 4.2.4:

***If your current version is one of the following:***

Pro Workstation versions                      4.2.1, 4.1.0, 4.0.1, 4.0.0

Data Migration Note:

<b><i>Application/Policy</i></b>	<b><i>Changes</i></b>	<b><i>Notes</i></b>
<b>One Touch SignOn (OTS) Templates</b>	Small percentage of the existing OTS templates may not be compatible with Pro 4.2.4 and will need to be converted.	See <b>Converting OTS Templates</b> at the end of this document.
<b>Web site One Touch Internet (OTI) logon screens</b>	All existing web site OTI logon screens will continue to work after upgrading to Pro Server 4.x and Pro Workstation 4.2.4	
<b>One Touch Crypto (OTC)</b>	This application is provided separately	

Minimum Software Upgrade Requirements:

1. Upgrade all existing Pro Workstations to 4.2.4
2. Deploy additional Pro Workstations 4.2.4
3. Remove previously added DigitalPersonaProWksta.adm from the Local Policy and add the new DigitalPersonaProWksta.adm file

***If your current version is one of the following:***

Pro Workstation versions                      3.5.1, 3.5.0, 3.4.0, 3.2.2, 3.2.1, 3.2.0

Data Migration Note:

<b><i>Application/Policy</i></b>	<b><i>Changes</i></b>	<b><i>Notes</i></b>
<b>One Touch SignOn (OTS) Templates</b>	Small percentage of the existing OTS templates may not be compatible with Pro 4.2.4 and will need to be converted.	See <b>Converting OTS Templates</b> at the end of this document.
<b>Web site One Touch Internet (OTI) logon screens</b>	Small percentage of the existing web site OTI logon screens may need to be recreated/converted after upgrading to Pro Workstation 4.2.4	See <b>Converting Win32 OTI Logon Screens</b> at the end of this document.
<b>One Touch Crypto (OTC)</b>	This application is provided separately	All files encrypted with OTC must be unencrypted before uninstalling or upgrading prior versions of Pro Workstation software.

Minimum Software Upgrade Requirements:

1. Notify users to decrypt any files encrypted with One Touch Crypto
2. Upgrade all existing Pro Workstations to 4.2.4
3. Deploy additional Pro Workstations 4.2.4
4. Remove previously added DigitalPersonaProWksta.adm from the Local Policy and add the new DigitalPersonaProWksta.adm file

***If your current version is one of the following:***

Pro Workstation versions                      3.1.0, 3.0.2, 3.0.1, 3.0.0

Data Migration Note:

<b><i>Application/Policy</i></b>	<b><i>Changes</i></b>	<b><i>Notes</i></b>
<b>One Touch SignOn (OTS) Templates</b>	Existing OTS templates need to be converted to work with Pro 4.2.4	See <b>Converting OTS Templates</b> at the end of this document.
<b>Web site One Touch Internet (OTI) logon screens</b>	Small percentage of the existing web site OTI logon screens may need to be recreated/converted after upgrading to Pro Workstation 4.2.4	See <b>Converting Win32 OTI Logon Screens</b> at the end of this document.
<b>One Touch Crypto (OTC)</b>	This application is provided separately	All files encrypted with OTC must be unencrypted before uninstalling or upgrading prior versions of Pro Workstation software.

Software Upgrade Requirements:

1. Notify users to decrypt any files encrypted with One Touch Crypto
2. Upgrade all existing Pro Workstations to 4.2.4
3. Convert any existing OTS templates using the OTS Administration Tool
4. Deploy additional Pro Workstations 4.2.4
5. Remove previously added DigitalPersonaProWksta.adm from the Local Policy and add the new DigitalPersonaProWksta.adm file

*Please contact DigitalPersona Technical Support at:  
<http://www.digitalpersona.com/support/enterprise/chooseproduct.php>  
for additional assistance in planning your migration to Pro Workstation 4.2.4*

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***Support for previous revisions:***

DigitalPersona Technical Support is available for the previous two (major/minor) software releases. To be eligible for technical support and to ensure optimal software upgradeability to future releases, we recommend that all versions of Pro software prior to version 4.0.0 be upgraded.

***Upgrading your Pro Installation:***

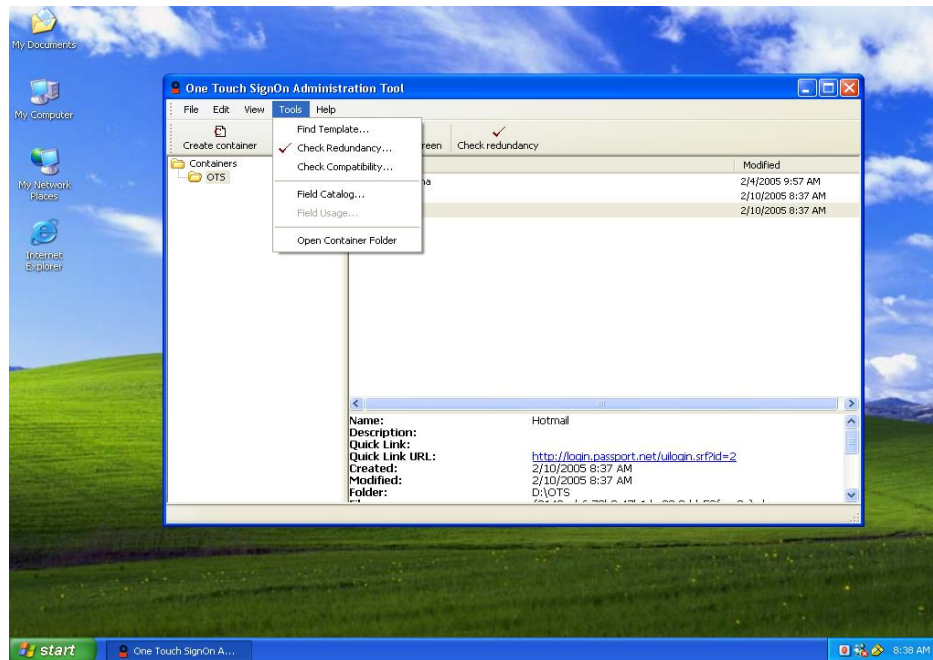
Please contact [sales@digitalpersona.com](mailto:sales@digitalpersona.com) for information & pricing to upgrade your Pro installation.

***Maintenance & Support Plans:***

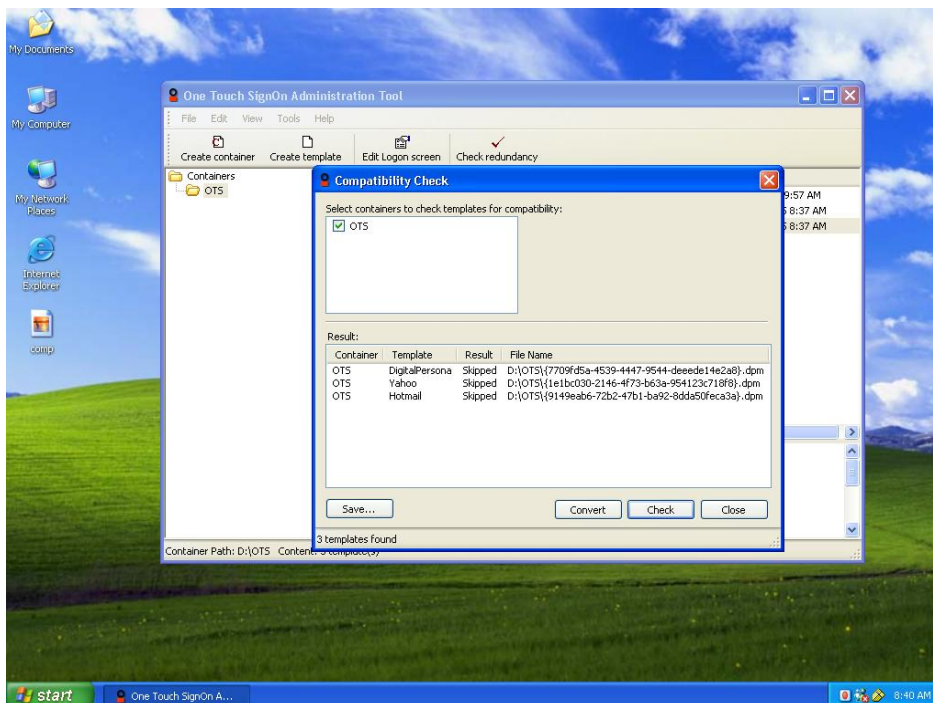
Please contact [sales@digitalpersona.com](mailto:sales@digitalpersona.com) for details and pricing for our Maintenance & Support plans.

## Converting OTS Templates

1. Open the OTS Administration Tool.
2. Go to Tools menu and click on Check Compatibility



3. In the Check Compatibility window click on the Save button if you want to keep a backup of your current OTS templates before converting them.
4. Click on the Convert button to convert all OTS templates. The conversion utility will convert the templates and automatically save them in their current location.
5. Click on the Close button to close the Compatibility window.
6. Restart your workstation to automatically download the converted templates to your system.

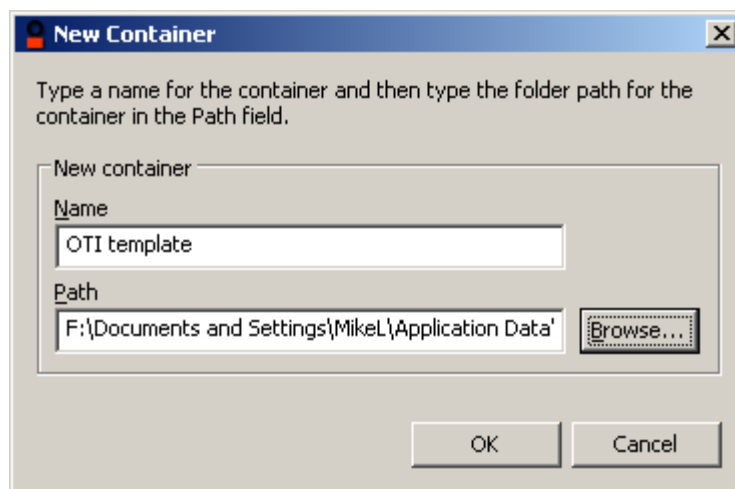
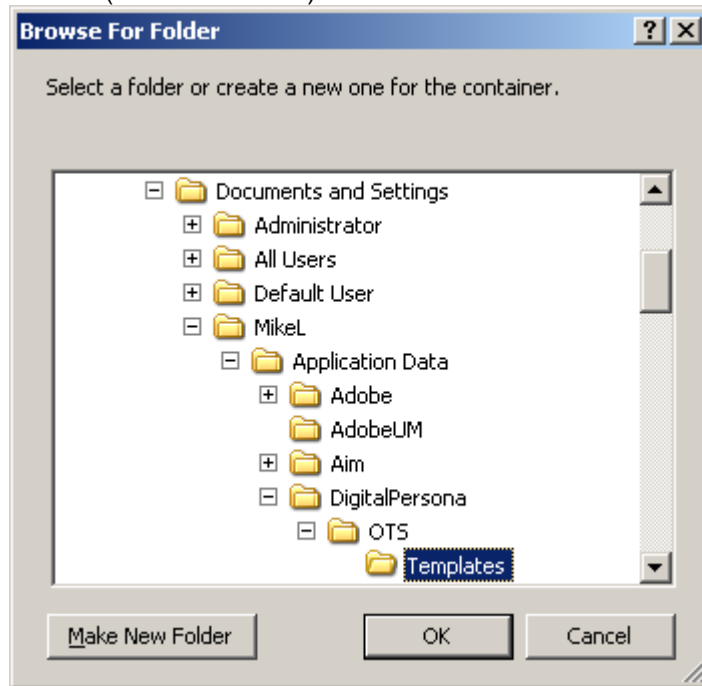


## Converting Win32 OTI Logon Screens

1. Install the OTS Administration Tool from the Pro Workstation 4.2.4 4.2.4 4.2.4 CD
2. Start the Tool by going to Start-> DigitalPersona Pro-> OTS Administration Tools
3. Create a new container that contains the path to the location where OTI templates are located. The OTI templates you created are located in a hidden folder in your user profiles folder; this folder is located at:

C:\Documents and Settings\Your Username\Application Data\DigitalPersona\OTS\Templates.

- a. Make sure all folders are not hidden (go to Explorer's Tools->Folder Options)
- b. Create a new container and use the browse button to set the path to YOUR USERNAME location (see screenshots):



4. From the OTS Admin Tools, go to Tools-> Check Compatibility, then select the container that you created in step #3. Click on the "Check" button". The Tool will check for all templates in this container.
5. Click on the "Convert" button; all templates that need to be converted will be converted.

These templates can now be used with Pro 4.2.4 ; simply go to the Application logon page and login with your registered finger.