



Chili's Restaurant Case Study

LOCATION

Memphis, TN

OVERVIEW

Valenti Management owns 17 Chili's franchise locations with a total of 973 employees across the southeastern U.S. They were in search of an affordable security solution that would help to protect against potential future threats. The chosen solution would also be considered for implementation throughout their 116 Wendy's franchise locations.

NEEDS

- Provide transaction accountability
- Safeguard against employee fraud
- Strengthen compliance

DIGITALPERSONA PRODUCTS

DigitalPersona U.are.U® Fingerprint Readers

"Biometrics was the only solution that provided a high-level of assurance that all POS transactions, whether cash management or time entry, would be secure."

Pachy Torresola
Director of IT
Valenti Management



digitalPersona.

Challenge

Valenti Management was looking for new, proactive ways to guard against potential threats. Valenti Management saw the need for an integrated point-of-sale (POS) security solution for their new Chili's franchise locations to safeguard manager overrides, verify transactions and prevent fraudulent time entry.

The ideal security solution would provide a high level of protection and accountability while being cost-effective and easy to deploy. Valenti Management also wanted to strengthen their compliance with Payment Card Industry Data Security Standard (PCI DSS) regulations.

DigitalPersona Fingerprint Identity Solution

After reviewing a number of leading security solutions capable of integrating with POS systems, Valenti Management chose DigitalPersona U.are.U Fingerprint Readers. Key factors in Valenti Management's decision to deploy DigitalPersona's fingerprint readers included compatibility with their existing Digital Dining POS software, the reader's high level of accuracy and its ease-of-use.

DigitalPersona fingerprint readers provide a simplified, natural approach to authentication, allowing Valenti Management to deploy them without the need for employee training.

Benefits

- **Transaction Accountability** - Eliminates unauthorized overrides.
- **Fraud Prevention** - Prevents buddy punching and payroll fraud.
- **Compliance** - Enables IT security strategy to be aligned with PCI DSS mandates.

The Results

After deploying DigitalPersona fingerprint readers throughout Valenti Management's 17 Chili's locations, the devices have become both a corporate standard and a requirement for all future POS terminals.

"The DigitalPersona solution took no time at all to deploy in our restaurants," said Pachy Torresola, director of information technology (IT) at Valenti Management. "The devices were so intuitive that we were able to begin using them immediately without arranging any training sessions for our employees."

The accuracy, efficiency and accountability offered by the DigitalPersona fingerprint authentication solution has allowed Valenti Management to remain confident in their employees' transactions and time-keeping without burdening their IT department or requiring expensive equipment. As a result, the company plans to implement the devices within their 116 Wendy's locations in Tennessee, Mississippi, Arkansas, Missouri and Pennsylvania.

About DigitalPersona

DigitalPersona, Inc. is a leading provider of fingerprint biometrics for restaurant and retail POS solutions, enterprises and consumers. The company offers software and hardware that protects people and businesses by enabling them to control their digital identities. For end users, DigitalPersona provides strong identity protection that's uniquely easy to use; the company's business solutions help organizations address growing security, compliance and loss prevention demands. DigitalPersona's award-winning technology has been used worldwide by over 95 million people, and its solutions are offered by market-leading manufacturers such as HP, Dell, IBM and NCR.

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