

## LOCATION

West Jordan, UT

## OVERVIEW

Mountain America Credit Union has over 720 employees in 44 branches throughout the Western United States. To ease the burden of password requirements for network access and to prevent the sharing of passwords amongst its employees, the credit union decided to look at biometrics to simplify access and increase network security.

## NEEDS

Secure and convenient access to the network and internal banking applications.

## DIGITALPERSONA PRODUCTS

DigitalPersona® Pro

## Security Challenge

Mountain America Credit Union employees are required to lock down their workstations when they step away. Multiple passwords are needed to unlock their computers and gain access to the system. The burden of remembering these passwords every time they returned to their workstations caused many employees to write them down on Post-it® notes or share them with co-workers. The IT department was tasked with finding a solution that would be convenient for their employees while working with the credit union's Citrix servers and internal banking application software.

## DigitalPersona Solution

After evaluating several biometrics technologies, Mountain America selected DigitalPersona's fingerprint authentication solution. A big differentiator was the seamless integration with Active Directory that DigitalPersona Pro Server provides.

"We have a very small IT staff of four, and being able to manage DigitalPersona settings through Active Directory Group Policy for all one hundred and fifty servers is a big deal for us," said Ray Carsey, vice president of technology.

Another deciding factor was the ability to work closely with DigitalPersona's engineering team to support their internal banking application throughout Mountain America's Citrix server environment.

## Benefits

- **Increased Productivity** - credit union employees gain access to their workstations with a touch of their finger. No time is wasted looking for passwords.
- **Cost Savings** - reduced help desk calls for forgotten passwords.
- **Increased Security** - DigitalPersona Pro allows the IT department to easily manage user settings through Active Directory Group Policy for its 150 Citrix servers.

## The Results

In a matter of seconds, Mountain America employees are now able to conveniently and easily access their workstations and banking applications with a touch of a finger to the DigitalPersona fingerprint reader. The move to fingerprint authentication has not only improved the productivity of employees but busy IT staff no longer spend time re-setting lost or forgotten passwords.

The deployment has been a huge win for IT staff and employees who responded positively to the "cool" factor in using their fingers for authentication to the credit union's network.

## About DigitalPersona

DigitalPersona is the leading provider of biometric authentication solutions for enterprise networks, developers and consumer OEMs. Founded in 1996, the company designs, manufactures and sells turnkey solutions that improve security and regulatory compliance while resolving password management problems. DigitalPersona's fingerprint readers utilize superior optical fingerprint scanning technology to more accurately authenticate users regardless of finger placement. The company's interoperable biometric software solutions uniquely support the industry's widest array of notebooks with fingerprint readers. DigitalPersona's award-winning technology is used worldwide by over 30 million people in the most diverse and challenging environments.



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